



Title Of Role: Cafe Volunteer

Location: Rainbow Tea Rooms, 28 Bridge Street, Chester CH1 1NQ

Time:

- Various days and times depending on business needs and in line with standard operating hours;

Role Purpose

The Rainbow Tea Rooms isn't just your average spot for a cuppa; it's a vital hub for members of our LGBTQ+ community and the powerhouse behind our fundraising efforts! This cosy cafe plays a crucial role in generating essential funds that contribute not only to the annual Chester Pride festival, but also support our year-round projects, campaigns and social and support groups.

Now, here's where you come in!

We're currently on the lookout for **three** permanent volunteers. We're less interested in previous experience, and more interested in finding the right person. Someone kind, fun, proactive and committed, that wants to learn new skills, meet new people and make a difference in the community. Sound like you?

Tasks and Responsibilities

- Foster a positive and inclusive atmosphere within the café;
- Provide excellent service to our customers;
- Take customer orders and relay back to barista and/or kitchen staff;
- Deliver food and drink to customers;
- Clear tables;
- Wash dishes;
- Complete basic cleaning tasks (including floors, walls and work surfaces);
- Empty waste bins;
- For this volunteer role, you will not be responsible for making drinks or food.

Expectations

- Undertake a volunteer induction process that will include role specific training;
- Report directly to your line manager for day to day tasks and responsibilities, and report to your volunteer manager for any HR related matters;
- Adhere to Chester Pride's code of conduct;
- Promote Chester Pride's ethos and values;
- Follow the appropriate food hygiene legislation and Health and Safety Guidelines.

Personal Specification

- Passion for supporting the LGBTQ+ community and promoting inclusivity;
- Excellent interpersonal and communication skills;
- Friendly and welcoming demeanour;
- Able to use initiative to complete tasks without always being told;
- Customer service or hospitality experience, but not essential;
- Committed to a regular weekly schedule of four hours per week starting from January onwards.

Benefits

- Gain transferable skills;
- Opportunities for kitchen and barista shadowing/training;
- Enhance your CV with valuable experience and references for future employers;
- Reimbursement of reasonable out-of-pocket travel expenses;
- Food and drink during your shift;
- Expand your social circle and meet new people;
- Develop and sharpen social and communication skills;
- Make a meaningful difference in the local community.

Please send expressions of interest to natalie@chesterpride.co.uk. We can then discuss your suitability for the role, next steps, and get you registered as a volunteer with Chester Pride (if not already).